## **Ombuds Program**

Ombuds offer informal assistance with the goal of resolving workplace conflict.

The Ombuds program complements the role of Human Resources, providing employees with another unbiased ear for problem-solving.

In short, an Ombuds representative informally assists individuals and groups in surfacing and resolving workplace issues with the goal of achieving fairness and equity within an organization. Ombuds representatives serve voluntarily for at least two years and do not conduct formal investigations.

For more information about the role and duties of an Ombuds representative in the workplace, please refer to the Ombuds FAQ: https://info.nrao.edu/hr/ombuds.



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