



A healthy way to see

Easy benefit access

Step 1: Review your customized benefits

Carefully review your customized benefits to determine your plan design and applicable copayments. A copy of your benefits brochure may be obtained from your benefits representative, or you can access our website at www.myuhcvision.com to obtain specifics of your plan.

Step 2: Find a conveniently located provider

To locate a provider, simply log on to www.myuhcvision.com and select the provider locator option. You may also contact UnitedHealthcare Vision's 24-hour, toll-free Interactive Voice Response (IVR) system at 1-800-839-3242 and follow the prompts to locate the provider nearest you.

Step 3: Call the provider to schedule your appointment

Once a provider is chosen, simply call the provider directly to schedule your appointment. Provide the primary insured's unique identification number and the patient's name and date of birth and identify yourself as having UnitedHealthcare vision coverage.

For your convenience, you can print a personalized ID card from the MY BENEFITS page of our website. The ID card is not required for service, but is available should you wish to have an ID card to take to your appointment. If you don't have access to the Internet, you can receive service without an ID card—just schedule your appointment by following the directions above.

Step 4: Your eye exam

The network provider, a state-licensed optometrist or ophthalmologist, will perform a complete eye examination, which includes a case history of the patient, an examination for eye pathology and abnormalities, visual analysis (refraction), diagnosis and prescription, and visual field testing.

Step 5: Your eyewear

If prescription eyewear is necessary, your provider will assist you with the selection and ordering of any and all materials. Your provider will contact you when your eyewear arrives. Eyewear is dispensed at the provider's office to ensure optical accuracy and proper fit.

UnitedHealthcare
Insurance Company



UnitedHealthcare Vision® coverage provided by or through UnitedHealthcare Insurance Company, located in Hartford, Connecticut, or its affiliates. Administrative services provided by Spectera, Inc., United HealthCare Services, Inc. or their affiliates. Plans sold in Texas use policy form number VPOL.06 and associated COC form number VCOC.INT.06.TX.