

# Protection when you travel domestically or internationally

*An emergency can be much more difficult to deal with when you're traveling. In the event that an unfortunate situation arises – injury, illness, death, theft, natural disaster, disease outbreak or terrorism – knowing that CIGNA Secure Travel® is available to you can provide added peace of mind in unfamiliar surroundings. You can be on the other side of the world or only a couple of hours away from home and still get the help you need.*

Available to individuals covered under a CIGNA accident plan,<sup>1</sup> CIGNA Secure Travel provides emergency medical and travel services, as well as helpful pre-trip planning assistance, when traveling 100 miles or more away from home on company business or on vacation. Our toll-free customer service center is available 24 hours a day, 365 days a year. And, in an emergency, our customer service center can even accept collect calls.

### Filling a gap in health care coverage

Imagine that you require emergency medical care while traveling on company business or you are on vacation in another country – a country where care may not be comparable to western medical standards. CIGNA Secure Travel can arrange and cover the cost of transportation to the nearest appropriate hospital or medical facility. This program will also provide up-front payment, often required when abroad, for medical services – saving you from having to pay expenses out-of-pocket at that time. And, in the event of a fatality, we'll arrange and cover the cost of transporting remains back to the country of origin. CIGNA Secure Travel places no coverage limit on either of these services – all expenses are covered. We'll even pay to arrange:

- Round-trip transportation for a family member or loved one if you're expected to be hospitalized for more than 10 days.
- Travel for a companion who is directly affected by your illness or injury.
- Return travel of a dependent child who is left unattended as a result of your illness or injury.



### CIGNA Secure Travel Services

Here's a quick look at the services available:

- Emergency medical evacuation
- 24-hour multilingual assistance
- Pre-trip planning services, including foreign travel
- Medical referrals
- Prescription refill services
- Assistance with lost or stolen items
- Translation and interpretation services
- Emergency travel services
- Repatriation of remains
- Arrangements for payment of your medical expenses up to \$10,000 with confirmation of reimbursement

From the U.S. and Canada, call 1.888.226.4567

From other locations, call collect 202.331.7635

By fax: 202.331.1528

By e-mail: [cigna@europassistance.com](mailto:cigna@europassistance.com)

*Please indicate that you are a member of CIGNA Secure Travel®.*



Policyholder  
Name \_\_\_\_\_

Policy # \_\_\_\_\_ Group# 57



**Emergency medical evacuation costs  
average \$30,000 – an expense not  
covered by medical insurance.**

*– Europ Assistance analysis, 2007*



***Emergencies can happen  
while traveling on company  
business or while you are  
on vacation, but help is now  
only a phone call away with  
CIGNA Secure Travel.***

### **Help dealing with the unexpected**

CIGNA Secure Travel can also help when you need:

- Emergency cash – Advance up to \$1,500 with confirmation of reimbursement
- Emergency changes to travel plans
- Emergency message center – Relay urgent messages toll-free
- Assistance with lost or stolen items
- Legal referrals to local attorneys, embassies and consulates
- Translation and interpretation assistance

### **Pre-trip planning**

Take advantage of CIGNA Secure Travel pre-trip planning services, which includes information on:

- Immunization requirements
- Visa and passport requirements
- Foreign exchange rates
- Embassy/consular referrals
- Travel/tourist advisories
- Temperature and weather conditions
- Cultural information

**Note:** For employer-sponsored plans, all employees are covered under the program. When accident insurance is offered to you on a voluntary basis, you must enroll in the plan for coverage to take effect. Also, you have the option to enroll your spouse and child(ren) for coverage.

<sup>1</sup>Includes group and blanket accident insurance policies underwritten by Life Insurance Company of North America or CIGNA Life Insurance Company of New York. CIGNA is a registered service mark used by these insurance companies.

CIGNA, "CIGNA Group Insurance" and the "Tree of Life" logo are registered service marks of CIGNA Intellectual Property, Inc., licensed for use by CIGNA Corporation and its operating subsidiaries. All products and services are provided exclusively by such operating subsidiaries and not by CIGNA Corporation. Such operating subsidiaries include Life Insurance Company of North America, CIGNA Life Insurance Company of New York, and Connecticut General Life Insurance Company. CIGNA Secure Travel® program is provided under a contract with Europ Assistance USA, Inc.. Full terms, conditions and exclusions are contained in the CIGNA Secure Travel® service agreement.

